

Recruiter creating an account cannot find their company

Article Number: 916 | Rating: Unrated | Last Updated: Dec 3, 2018 at 5:12 PM

Issue: A recruiter contacted me because they are trying to create a recruiter account but they cannot find their company when they are asked to select a company. Their colleague created an account under the company yesterday so I'm not sure what's going on. **Likely Cause:** The primary reason a company is not available in the Select Company list for recruiters when creating an account is because the company does not have an active status. **Resolution:** Change the company status to Active and it will be available in the Select Company list.

Posted by: KB Admin - Dec 19, 2013 at 3:58 PM. This article has been viewed 1304 times.

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