Embedded link does not work

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Problem: Candidate A was sent an embedded link for a job which sends them to the login page but when they login they are brought to the dashboard, shouldn't it direct them to the job view page? **Likely Cause:** The primary reason a candidate would be brought to the dashboard after they logged in using the embedded link if they don't have access to the job or the job is not visible to the candidate. **Resolution:** Make sure the candidate has access to the job. If the candidate does not have access to the job and you've asked them to try the link again and it still doesn't work then send in a support ticket with sufficient details of the issue. NOTE: This same rule applies to Visits, Events, Mocks, Advising Appointments and Workshops as well. Embedded links and deep links are the same thing.

Posted by: KB Admin - Dec 19, 2013 at 3:50 PM. This article has been viewed 3636 times.

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