

Candidates account is locked

Article Number: 893 | Rating: Unrated | Last Updated: Nov 27, 2018 at 10:33 AM

Question: A candidate has informed me that they are unable to log in because their account is locked, how do I unlock it? **Answer:** You can unlock the candidates account by navigating to the candidates profile in admin, clicking edit on the account information widget, there should be a change account status widget on

Posted by: KB Admin - Nov 17, 2013 at 2:38 PM. This article has been viewed 5546 times.

Online URL: <http://kbint.gradleaders.com/article.php?id=893>