

Deeplinks Routing Candidates to the Wrong Signon

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Problem: When i'm sending a deeplink to a candidate, they are getting routed to our Alumni SSO and are not able to log in. Why? **Likely Cause(s):** The deeplink generated by the admin was generated based on the alumni program. **Resolution:** Deeplinks created by an admin are generated based on the candidate set that the admin user currently has selected. For example, when an admin user is on the dashboard, selects the alumni candidate set, then get navigates to a company event and generates a deeplink to send to a candidate, the link will be generated for the alumni PID. **Program Setting:**

n/a

Posted by: Patty Godfrey - Oct 11, 2013 at 2:08 PM. This article has been viewed 4942 times.

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