

## What does Error Code 7 mean when uploading documents

Article Number: 409 | Rating: Unrated | Last Updated: Jan 4, 2019 at 1:12 PM

**Problem:** When candidates are uploaded their resumes or cover letters, they are getting an error message that says "Problem Converting Document. Error Code 7". What does this mean? **Likely Cause(s):**

Document being uploaded is exceeding the file limit size **Resolution:** The error message means that the file size is too large and can not be converted. The file size limit that is imposed is 1 MB. **Program**

**Setting:**

n/a

Posted by: KB Admin - Oct 8, 2010 at 4:00 PM. This article has been viewed 1488 times.

Online URL: <http://kbint.gradleaders.com/article.php?id=409>