

What does Error Code 7 mean when uploading documents

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Problem: When candidates are uploaded their resumes or cover letters, they are getting an error message that says "Problem Converting Document. Error Code 7". What does this mean?

Likely Cause(s):

Document being uploaded is exceeding the file limit size

Resolution: The error message means that the file size is too large and can not be converted. The file size limit that is imposed is 1 MB.

Program

Setting:

n/a

Posted by: KB Admin - Oct 8, 2010 at 4:00 PM. This article has been viewed 10152 times.

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