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Problem: If a candidate has a profile in two PIDS, example Alumni and 1st year, and the default profile is the 1st year, is there any action that the candidate could do if they log into the Alumni PID that would change the default profile from the 1st year PID profile to the Alumni PID profile?

LikelyCause(s): n/a **Resolution:** If both profiles have been created, then the candidate would not be able to change the default Program ID. If the alumni profile is not created, and the 1st year profile is, and they log into the alumni pid and create a profile then that will become the default profile. **Program Setting:** n/a ***Outdated/Migrate***

Posted by: KB Admin - Oct 8, 2010 at 4:00 PM. This article has been viewed 4858 times.

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