

Candidates resume is displayed as a blank page in a resume batch

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Problem: When I go to batch print the resumes of job applicants, a particular candidates resumes is displayed as a blank page. I've checked the resumes on file for this candidate and I can verify that they don't have a blank resume on file. Why is this resume appearing blank? **Likely Cause:** Resumes usually appear blank when they contain an incompatible character such as the pipeline character: | **Resolution:** In order to make the resume's content visible, remove the incompatible character and re-upload the resume. **NOTE:** If a resume consist of an incompatible character, it may appear blank in many different areas of the system where the resume has been used or submitted.

Posted by: KB Admin - Dec 18, 2013 at 5:04 PM. This article has been viewed 4408 times.

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