

Why doe the office hours schedule duration not change?

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Question: I set up an office hours event with an original duration of 2 hours. I was able to change the duration on the event, but the schedule still reflected the original duration. Why is that? **Answer:** When you first create an office hours event, the duration for the event and schedule will be set. Any additional changes to the duration when editing will only change the duration listed on the event. In order to change the duration of the schedule, you will have to go into the schedule and change the duration there.

Posted by: KB Admin - Nov 17, 2013 at 1:32 PM. This article has been viewed 4415 times.

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