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Question:Â I've invited candidate A for Visit 1, but when I login as a candidate, nothing shows up in the Visits>invites tab. Likely Cause(s):Â There are a few factors that could be the cause as to why the invite does not show in the Visit>Invites tab: - The Visit is not marked as visible to candidates - The Invite List has not been finalized: Admin<Visit<Invites Tab<Finalize button - Check back 20 minutes later, sometimes it takes up to 20 minutes for the invites to load. Resolution:Â If the points above don't resolve the issue, send in a support ticket with a detailed summary of the issue.

Posted by: KB Admin - Nov 16, 2013 at 8:29 PM. This article has been viewed 3527 times.

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