

Advising Appointment Reminder emails

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Problem: When I create advising appointments for other advisors then go to add candidates to an advising appointment, I get a pop up window with the choice to 'Cancel', 'Add No Email', or 'Send & Add'. I usually click send and add which will send an email to both the advisor and the candidate, but even when I click Add No email the advisor for the advising appointment still receives an email, why is that? **Resolution:** The 'Add-No Email' and 'Send & Add' Candidate buttons for the 'AppointmentAddToSignUp' email controls whether an email is sent to the candidate or not. The system is coded to send an email to the advisor regardless if you choose "Add No Email" OR "Send & Add".

Posted by: KB Admin - Nov 11, 2013 at 5:20 PM. This article has been viewed 2902 times.

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