

Why can't I edit the schedules field when editing a visit?

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Issue: I'm trying to edit the number of schedules for a visit, but the schedules field is grayed out, why?

Resolution: The # of Schedules field is only available during the initial setup of a visit; afterwards, the field becomes a display only field. Any additional changes to the schedule(s) must be done through the schedules tab.

Posted by: KB Admin - Nov 11, 2013 at 5:05 PM. This article has been viewed 3754 times.

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