I cannot delete a candidate profile because its tied to historical data

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Problem: I'm trying to delete a candidate's profile but I get a message saying that it is tied to historical data. What does this mean and how do I delete this candidate's profile? Resolution: When you try to delete a candidate's profile and receive a message that their profile is tied to historical data, it means that this candidate is still tied to signups and applications for different types of events (Workshops, Events, Interviews, Jobs, â€l). The primary recommendation is to mark the candidate profile with a Resume Book Status of Archived or Marked for Deletion or promote them into a Deleted/ Archived Student PID. If you have additional questions, please submit a support ticket to support@gradleaders.com * Reviewed/GoodToMigrate*

Posted by: KB Admin - Nov 7, 2013 at 9:35 AM. This article has been viewed 5471 times.

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