What does Error Code 7 mean when uploading documents

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Problem: When candidates are uploaded their resumes or cover letters, they are getting an error message that says "Problem Converting Document. Error Code 7". What does this mean? Likely Cause(s): Document being uploaded is exceeding the file limit size Resolution: The error message means that the file size is too large and can not be converted. The file size limit that is imposed is 1 MB. Program Setting:

n/a

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