

How to turn off emails to admin for OCR requests?

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Problem: School turned on OCR Requests this week for employers - they have a ton coming in and do not wish to be notified each time one comes in. They took out the text, as suggested, but they are still receiving the requests. Is there a setting or something to turn this off? **Likely Cause(s):** The New Employer OCR Request email template may contain text that is causing it to be sent out. **Resolution:** Remove the text from the email, ensuring that there are no blank spaces left. Once the email template is blank, it will not send out.

Program Setting: n/a

Posted by: KB Admin - Oct 1, 2010 at 4:30 PM. This article has been viewed 2298 times.

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